Student Support Referral Chart

Emergency – Security 3365 3333

ACADEMIC CONCERNS

School/ Faculty

Academic Advice, Course selection, Course progression, Failing a course uq.edu.au/departments/

ACCOMMODATION

Accommodation and tenancy advice uq.edu.au/studentservices/accommodation

ADVOCACY

UQ Union Appeals, Education & Equity, Legal Advice,

Migration Assistance, Show cause assistance, Student Grievances, Welfare uqu.com.au/student-support

Discrimination, Harassment, Bullying UQ policies, Grievance resolution process, access to support services <u>staff.uq.edu.au/information-and-</u> <u>services/human-resources/conduct-</u> ethics/discrimination/contact-officers

ASSESSMENT & STUDY HELP

English Language Skills English for Academic Communication icte.ug.edu.au/eac

Finding Information & Using Databases UQ Library web.library.uq.edu.au/libraryservices/services-students

Learning Workshops uq.edu.au/student-services/upcomingworkshops

Learning Advisors – Student Services Academic Writing, Referencing, Group Work, Presentations, Time Management, Exam Prep www.uq.edu.au/student-services/learning

AT RISK REFERRALS

Welfare Concerns UQ Counselling & Crisis No: 1300 851 998 uq.edu.au/student-services

Sexual Misconduct Support Unit Crisis No: 1800 737 732 respect.uq.edu.au/support/sexualmisconduct-support-unit

UQ Health Service uqhealthcare.org.au

UQ Psychology Clinic clinic.psychology.uq.edu.au/

Gender & Sexuality – UQ Union uqu.com.au/gender-and-sexuality

CAREERS & EXPERIENCES

Graduate Employment, Internships and Volunteering employability.uq.edu.au/

Casual Employment - UQ Union uqu.com.au/employment

Global Experiences / Overseas Study employability.uq.edu.au/globalexperiences

DISABILITIES, ADJUSTMENTS & SUPPORT

Disability Advisors www.uq.edu.au/student-services/disability

Library Assistance web.library.uq.edu.au/libraryservices/support-clients-disabilities

FINANCIAL SUPPORT

Emergency Loans/ Food Bank - UQ Union uqu.com.au/welfare

Scholarships https://scholarships.uq.edu.au/

GENDER & SEXUALITY SUPPORT

UQ Ally Network www.uq.edu.au/equity/content/uq-allynetwork

UQ Union www.ugu.com.au/gender-and-sexuality

HEALTH & WELLBEING

UQ Health Service uqhealthcare.org.au

Counselling uq.edu.au/student-services/counselling

Psychology Clinic clinic.psychology.uq.edu.au/

Overseas Health Care (for international students) https://futurestudents.uq.edu.au/international/healthinsurance

HIGHER RESEARCH DEGREES

Academic Writing and Working with Your Supervisor Learning Advisors www.ug.edu.au/student-services/learning

Searching Databases and Using EndNote UQ Library www.library.uq.edu.au/libraryservices/services-for-researchers

Publishing and Research Impact UQ Library www.library.uq.edu.au/libraryservices/services-for-researchers

INDIGENOUS STUDENTS

Aboriginal and Torres Strait Islander Studies Unit www.atsis.uq.edu.au



CREATE CHANGE

INTERNATIONAL STUDENTS

International Student Advisors uq.edu.au/student-services/internationalstudents

NEW 2 UQ / MATURE AGE TRANSITION

First Year Students New2UQ www.uq.edu.au/student-services/new2uq

PROPERTY & PARKING

Lost Property PF Assist campuses.uq.edu.au/information-andservices/security/lost-property

Traffic and Parking campuses.uq.edu.au/information-andservices/parkingtransport/parking/parking-at-uq

SPIRITUAL HEALTH

Multi-Faith Chaplaincy www.uq.edu.au/student-services/faith

STUDENT ADMINISTRATION

Student Centre Admissions, Complaints and Grievances, Enrolments (courses), Examinations Fees, Graduation, Scholarships, Transcripts www.ug.edu.au/student-centre